

COVID-19 ACTION PLAN

The museum is now open to the public and we look forward to seeing you soon!

Your safety and wellbeing are of utmost importance and remains our highest priority.

Reopening guidelines are in accordance with State and Local officials as well as our capacity to provide a safe environment for staff and visitors using guidelines to limit and mitigate the effects of COVID-19. Museum administration will follow Centers for Disease Control guidelines and adhere to best practices as outlined by the American Alliance for Museums for community-based organizations.

Your health is important to us. During your visit you'll notice that we have adopted some new practices and policies to keep you safe*:

- Enhanced cleaning protocols to meet or exceed CDC guidelines. All galleries, museum store, handrails, door handles, restrooms will be sanitized in a constant rotation throughout the day;
- Hand sanitizer stations will be available throughout all public spaces;
- One-bathroom stall (handicap) and one sink will be available in each restroom and the water fountain is currently disabled;
- [Timed ticketing](#) allows us to monitor the number of guests and control visitor flow, walk-ins are welcome and are contingent on capacity;
- Face coverings are recommended for all visitors older than 2, and by all staff members. Masks will be available at no cost to all visitors.
- Social distancing markers are placed on floors and throughout galleries to give visitors ample room to view exhibits;
- Social distancing of 6 feet is encouraged – groups entering together should stay together and all children must be accompanied by an adult at all times;
- Interactive exhibits have been modified: Touch specimens including the Moon & Mars are closed
- Visitors 5 and up will be issued styluses upon entering exhibits to use with touch screens. We ask that these are used with supervision by adults for younger visitors to ensure personal safety and proper use. All styluses will be returned and sanitized prior to the next use.
- If you are feeling ill, please stay home. Visitors who show any signs of illness will be asked to visit us at a later date;
- We encourage touchless transactions. Cash will be accepted, though we prefer credit or debit card transactions during this time;

- Acrylic panels have been installed at the reception desk and checkout counter;

Practice safe customer interactions for trying on jewelry in the Museum Store:

- Keep 6 feet of distance between customer and store retail associate at all times;
- Customer will tell associate what they would like to view and try on;
- Customer will back away from the counter, store associate may get jewelry out of case and place it in a tray on the counter;
- Associate will back away from counter in order for customer to approach the counter- and try on jewelry. When finished the customer will place jewelry back in tray;
- If customer wishes to purchase, store associate will remove from tray and direct customer to check out area;
- If jewelry is not to be purchased, it will be sanitized and placed back into the case.

How we are keeping staff & volunteers healthy:

- All staff and volunteers are trained on proper use of PPE, environmental cleaning and disinfection, hand hygiene, respiratory etiquette, and MMGM coronavirus-aware operating guidelines;
- Staff & volunteers check their temperature daily upon arriving at the Museum;
- Any employee or volunteer who is feeling ill will stay home;
- All staff and volunteers will maintain a minimum of 6-8 feet separation from others at all times.

**It is extremely important that MMGM uphold the highest standards for public safety. If there is anything questionable happening in your presence that you feel puts others at risk, please never hesitate to alert a staff member immediately.*

MMGM appreciates all that you do to help make our museum a safe and educational place for all.